

IGNOU RC Gangtok (Nodal Regional Centre)

Programme: **Certificate Programme in Consumer Protection (CCP)**

Session: July 2024

Course	Lesson Details	Name of Academic Counsellor	Date	Indian Standard Time (Two hours duration)	Online Meeting platform	Google Meet Link
CPI -101	Block-01: Consumer: The Basics Block-02: Consumer Movement	Prof. S. S. Mahapatra	29-09-2024 (Sunday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	meet.google.com/gav-pgfc-xsz
CPI-101	Block-03: Consumer Movement Block-04: Consumer Protection Legislations and Redressal Mechanism under Consumer Protection Act ,1986	Prof. S. S. Mahapatra	05-10-2024 (Saturday)	5.00 – 7.00pm (17:00 – 19:00 hrs)	Google Meet	meet.google.com/gav-pgfc-xsz
CPI-102	Block-1: Role of Media and State / Govt. in Consumer Protection Block-2: Role of Industry Bodies and VCOs	Prof. S. S. Mahapatra	06-10-2024 (Sunday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	meet.google.com/gav-pgfc-xsz
CPI-102	Block-3: Alternate Dispute Redressal Mechanism Block-4: Consumer Organisations	Prof. S. S. Mahapatra	12-10-2024 (Saturday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	meet.google.com/gav-pgfc-xsz
CPI-103	Block-1: Consumer Protection Legal Framework Block-2: Consumer Problems, Issues and Remedial Measures	Prof. S. S. Mahapatra	13-10-2024 (Sunday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	meet.google.com/gav-pgfc-xsz
CPI-103	Block-3: Consumer Laws governing Goods Block-4: Consumer Laws governing Services	Prof. S. S. Mahapatra	19-10-2024 (Saturday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	meet.google.com/gav-pgfc-xsz
CPIP-104	Project Work in Consumer Protection	Prof. S. S. Mahapatra	20-10-2024 (Sunday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	meet.google.com/gav-pgfc-xsz

(Prof. S.S. Mahapatra)

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